



# Community Survey 2014

The Gravenhurst Public Library Board is conducting a survey to get feedback from the community of Gravenhurst on future directions for the Library and we need your help!

Please answer the following questions and return the survey to the Library by **Friday May 30<sup>th</sup>, 2014**.

Including your name and phone number is optional but if you do, your name will be entered into a draw for a new Kobo eReader. Entry for the draw can be found at the end of the survey.

**1. Have you visited the Gravenhurst Public Library in the last year?**

Yes  Why ? \_\_\_\_\_

No  Why not ? \_\_\_\_\_

**2. Do you find the Library to be a welcoming place to visit? Yes  No**

If "no" what could be improved upon? \_\_\_\_\_

**3. How often are the materials you are looking for available at the Library?**

Always  Most of the time  Some of the time  Not very often

**4. Is there a resource that is NOT available at the Library that you would like to see made available ?**

If "yes" what is it? \_\_\_\_\_

**5. Which of the following services offered by the Library do you use?**

	Yes	Daily	Weekly	No
Take out library materials				
Requesting material from other libraries through interlibrary loan				
Reference and research assistance				
Computer workstations located on 2nd floor				
Wireless internet access found throughout library				
Our website ( <a href="http://www.gravenhurstlibrary.ca">http://www.gravenhurstlibrary.ca</a> )				
Internet, computer and device training				
Programs for children e.g. storytime, family fun events, summer programs				
Programs for adults e.g. travel series, book club, needlework group				
Program room rental				

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6. When thinking of the Library, how important is it to have the following? 1 being very important and 4 being unimportant.

	1	2	3	4
Centre for community activities e.g. meetings, workshops, gathering place				
Resources for leisure activities e.g. books, music, movies, magazines				
Educational resources and study supports for students of all ages				
Programming for children, teens and adults				
Reference and research centre e.g. dictionaries, encyclopedias, online databases				
Access to the internet e.g. public computers, wireless				
Resources in different formats e.g. downloadable books, books on CD, large print				
Quiet work areas for reading and research				
Zones for adults, teens and children				
Knowledgeable and friendly staff				

7. At the Library, would you like to see any of the following? :

	Yes	No
More resources for genealogy research		
Expanded outreach services for seniors		
Counter tops with stools and electrical plugins for portable device use		
Quiet, comfortable reading lounge		
Meeting space for group work and study		
Outdoor reading area		
Refreshment/ snack vending machine/ water fountain		
Materials available in other languages such as French		
Adjustable furniture and equipment for easier accessibility		
Your idea here:		

8. Gravenhurst residency status: Permanent  Seasonal/Weekend  Visitor

9. If you have any other comments or ideas for the future of the library please include below :

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-----Tear Line-----

If you would like to enter the draw for a new Kobo eReader please fill out the following:

Name: \_\_\_\_\_ Phone number: \_\_\_\_\_

The draw for the Kobo will take place the week of June 1, 2014. Please return completed survey to Library.