

SCHEDULE 1
2025 User Fees and Service Charges

F-2 OPERA HOUSE
DEPARTMENT: RECREATION, ARTS & CULTURE
Effective: January 1, 2025

FEE TITLE	DESCRIPTION	2025 FEE
THEATRE RENTAL - Includes use of theatre and dressing rooms		
Not-For-Profit/Community/Non Commercial	Daily rate: based on 8 hours. (After 8 hours, the per hour rate will be used.)	\$ 600
	Hourly rate: based on arrival and departure.	\$ 89
	Rehearsal: based on 4 hours maximum.	\$ 184
Commercial	Daily rate: based on 8 hours. (After 8 hours, the per hour rate will be used.)	\$ 958
	Hourly rate: based on arrival and departure.	\$ 117
	Rehearsal: based on 4 hours maximum.	\$ 303
Weddings	Rate based on the use of the theatre for up to 3 hours for a wedding ceremony. Sound and lighting technician fees are additional.	\$ 309
TRILLIUM COURT RENTAL - Includes the use of kitchen area, tables, chairs, table linens and a staff member on duty		
Non Commercial Meeting	Hourly rate: Meeting usage cannot exceed 3 hours. After 3 hours, the event hourly rate will be instituted.	\$ 39
Non Commercial Community Event	Hourly rate: NFP/Community group events or functions that exceed 3 hours based on arrival and departure.	\$ 50
Commercial	Hourly rate: based on arrival and departure.	\$ 94
Bar Facilities	The Opera House is a licensed facility and the bar is operated by Opera House staff only. The bar will be open for the sale of alcoholic and non-alcoholic beverages during events that take place in either the Theatre or Trillium Court except for community meetings. Should the renter wish to not have the bar open, that request must be made at time of booking.	
Box Office Fees	A Box Office Fee will be charged based on Net ticket revenue (Gross revenue minus HST) and is intended to cover credit card charges and Box Office staff time.	8%
Capital Seat Levy -	A fee built into all ticket prices to build a reserve for capital improvements	\$ 2
On Line Ticket Fee	This fee will be added by the on line vendor to the customer for this service	\$ 2
Ticket Handling Fee	A fee built into the ticket price to offset the software handling costs.	\$ 2
Load in/out staff	Required number of trained staff are provided to assist with loading in and out of equipment.	Rate per person per hour \$ 38
Sound & Lighting	Technical staff will be provided.	Rate per person per hour \$ 48
Piano Rental	Steinway Concert Grand - Tuning included.	\$ 230
Hospitality Service Charge	This fee is applied to the rental fee when our linens, chair covers, and kitchen area are utilized.	25%
ENTANDEM Fees	ENTANDEM fees apply if applicable as set out by legislation.	Legislated Fee
Rental Deposit	Due upon signing Rental Permit to confirm booking.	50%
Damage Charge	Should damage be caused during a rental by those renting the facility, the cost of cleaning or repairs plus a 10% administrative fee will be added to the facility rental fees.	Cost plus 10%
OPERA HOUSE HERITAGE SQUARE RENTAL		
Opera House Heritage Square Fee	Flat rate fee for the use of the Opera House Heritage Square: Community/special events	\$ 77